



Owl Insights Launches Telehealth Offering to Facilitate Remote Care for Behavioral Health During COVID-19 Pandemic

Supports Remote Screening, Monitoring, and Care Delivery--Includes COVID-19 Behavioral Health Measures

Owl Insights, the leading technology enabling precision guided behavioral health (BH), announced the launch of a new telehealth capability allowing healthcare organizations to rapidly evaluate and understand the behavioral health impact of COVID-19.

The Owl supports telehealth services and provides scalable, remote screening and monitoring of patients to ensure continuity and quality as an increasing number of healthcare organizations transition to remote care delivery. The Owl solution works on any web-enabled device, allowing patients to communicate their symptoms and progress from the comfort of their own home and includes the following capabilities:

- Provides actionable, evidence-based outcomes data within the telehealth session
- Supports telehealth billing and clinical documentation
- Facilitates screening and triage by notifying care team members of symptoms allowing them to optimize treatment
- Offers access to measures relevant to the BH impact of COVID-19
- Allows proactive and remote monitoring of patients for early identification of non-response to treatment or deterioration requiring more immediate intervention

“We are in unprecedented times with the global COVID-19 pandemic. Health care organizations are finding themselves in situations where they need to ramp up telehealth as quickly as possible,” said Eric Meier, chief executive officer, Owl Insights. “In order to support our partners in these trying times, we rapidly developed and integrated COVID-19 measures within the Owl platform to facilitate a more robust understanding of the true impact of this disease.”

The platform includes COVID-19 relevant assessments for behavioral health such as anxiety, depression, trauma, OCD and social determinants of health as well as quality of care measures like therapeutic alliances and patient satisfaction. Healthcare organizations can track the psychosocial impact the crisis has had on patients prior to each telehealth visit.

“As COVID-19 rapidly limits in-clinic appointments, the Owl’s online platform facilitated seamless care delivery and active monitoring of our patients during the transition to telehealth,” said Whitney Black, MD, quality medical director at Oregon Health & Science University, Department of Psychiatry. “This is a tipping point for telehealth services within behavioral health. We are prepared, through our partnership with Owl Insights, to effectively adapt to the crisis with our patients’, and their caregivers’, comfort and health in mind.”

For more information on the Owl COVID-19 telehealth solution please visit

<https://www.owlinsights.com/covid-19/>.

About Owl Insights

Owl Insights, Inc., is the leading provider of precision guided behavioral health (BH) technology. Through its advanced platform, affectionately termed “The Owl,” the company offers a scalable strategy to integrate measurement-based care and clinical analytics into existing BH treatment workflows covering all major behavioral health conditions. Owl Insights supports health systems and independent BH organizations



nationwide to expand access, improve quality care delivery, better manage costs and support the preparation for value-based care. For more information visit <https://www.owlinsights.com/>.



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